

Whistler Blackcomb

From the moment you arrive in Whistler Village, nestled at the base of Whistler and Blackcomb mountains, it's apparent that this is a resort village unlike any other you've ever experienced.

Yes, the rumors are true: it's absolutely massive, but in a way you're going to really love. With its endless array of shops, cafés and bars, restaurants and legendary après nightlife, the pedestrian-only Village is a destination unto itself, a one-of-a-kind confluence of two massive mountains, unique to North America, with an energy and style that are the envy of resorts around the world.

Whether you're in the mood for a leisurely stroll along its stone walkways, some people-watching from its countless sunny patios, exploring the fun-filled family playgrounds, or launching your next on-mountain adventure, Whistler Village delivers a recipe of winter magic that simply can't be matched.

STAFF ACCOMMODATION FAQs

What type of accommodation is it?

Shared accommodation. Most of our units are 2 bedroom units, with bunk beds in each room. In order to house as many people as possible we do not allow residents to "buy out" the other bed in a room. All accommodation is Shared.

Is there parking on site?

We do have very limited parking for normal cars & trucks only. No large vans or motor homes permitted. Parking is first come first serve and once it is sold out it is very challenging to secure alternative parking. Most folks find they do not need a vehicle in the winter months. There is public transit available to all of our locations, some are even within walking distance to the Village.

How do I make a request to live with my friend?

Login to Star Rez and make a roommate request in your profile.

What is included in the unit?

In the unit you will find bedding (sheets, blanket, pillow, towel and pillow case). Beds and furniture are included. Most units have 2 cook top elements to cook on.

How much is the rent?

Current rates start \$13.33/ night for a unit at Glacier and go up to \$21.78/ night. Please note these rates will go up 3% in the fall.

How do I pay my rent?

Login to your Star Rez account to pay your License fees (rent) they are due every 2 weeks on Pay day Fridays.

Who is responsible for cleaning the unit?

You and your roommates are.

What do I do if I don't get along with my roommates?

You can reach out to the Wellness Navigators team and they can help you work through any roommate concerns, mental health challenges. We can support all residents in a number of ways.

What items should be prepared to provide?

Cooking utensils, pots, pans, toasters or other small kitchen appliances. All of your own food, cooking and cleaning supplies.

How many properties do you have?

We have 3 different locations, Glacier Lane (5 buildings with about 200 beds in each unit) located on Blackcomb Mountain, this is where most of our residents reside. Brio – 1 building, about 200 beds. Located about a 10 min walk to Whistler Village. Westside – 1 building about 200 beds, located about 10 minute drive to Whistler Village, 5 minute drive to Creekside. It is a 5 min walk to the bus stop, and on the major bus route.

Base Area Operation FAQ's

1. What is Base Area Operations (BAO)?

- a. BAO is a department made up of 3 different aspects – Cleaning/Janitorial, Roads & Parking, Snow Removal.

2. What are the daily tasks expected of me and where do I work?

- a. Daily tasks vary depending on which aspect of BAO you are primarily working (and choose). You could be managing traffic, parking lots, shoveling snow or cleaning guest/employee areas.
- b. While we meet in one location for a pre-shift meeting each day, we work across all base locations of Whistler Blackcomb, stretching over 8kms!

3. What is the schedule structure for BAO?

- a. The best schedule – 4x10hr shifts with 3 days off a week (and in a row)!
- b. We also have set schedules in place so you can plan your time off activities with ease.

4. What shifts are available with BAO?

- a. Depends on what season you work with us and what you're wanting out of your experience! We have shifts available for both day birds and night owls:
 - i. 6am – 4:30pm (winter) / 7am – 5:30pm (summer)
 - ii. 3pm – 1:30am (winter only. Cleaning/janitorial only)
 - iii. 5pm – 3:30am (winter only. Cleaning/janitorial only)

5. You've mentioned winter and summer separately – what's the difference?

- a. Winter we have a lot more demand on our department from a roads & parking and a snow clearing perspective. Lots of ski area = lots of people = lots of vehicles = lots of snow clearing!
- b. Summer activities show a reduced demand on roads and parking (and no snow clearing) but that doesn't mean the work stops – we clean buildings, have parking lots to manage, ensure outside grounds look great and the sense of arrival is on point!

6. Does this mean I'm working outside?

- a. Shifts during the day, yes.
- b. Shifts during the evening are focused primarily on cleaning - mostly inside.

7. Will a uniform be provided?

- a. Yes! Depending on season, we provide you with polo shirts, work pants, mid-layer/jacket, hat/toque (winter also includes outdoor waterproof jacket and pants).
- b. You are expected to provide your own footwear.

8. What is the pay, perks and benefits?

- a. Starting wage of \$15.20 per hour.
- b. Free meal with every shift.
- c. Staff housing options.

