

Whistler Blackcomb

From the moment you arrive in Whistler Village, nestled at the base of Whistler and Blackcomb mountains, it's apparent that this is a resort village unlike any other you've ever experienced.

Yes, the rumors are true: it's absolutely massive, but in a way you're going to really love. With its endless array of shops, cafés and bars, restaurants and legendary après nightlife, the pedestrian-only Village is a destination unto itself, a one-of-a-kind confluence of two massive mountains, unique to North America, with an energy and style that are the envy of resorts around the world.

Whether you're in the mood for a leisurely stroll along its stone walkways, some people-watching from its countless sunny patios, exploring the fun-filled family playgrounds, or launching your next on-mountain adventure, Whistler Village delivers a recipe of winter magic that simply can't be matched.

STAFF ACCOMMODATION FAQs

What type of accommodation is it?

Shared accommodation. Most of our units are 2 bedroom units, with bunk beds in each room. In order to house as many people as possible we do not allow residents to "buy out" the other bed in a room. All accommodation is Shared.

Is there parking on site?

We do have very limited parking for normal cars & trucks only. No large vans or motor homes permitted. Parking is first come first serve and once it is sold out it is very challenging to secure alternative parking. Most folks find they do not need a vehicle in the winter months. There is public transit available to all of our locations, some are even within walking distance to the Village.

How do I make a request to live with my friend?

Login to Star Rez and make a roommate request in your profile.

What is included in the unit?

In the unit you will find bedding (sheets, blanket, pillow, towel and pillow case). Beds and furniture are included. Most units have 2 cook top elements to cook on.

How much is the rent?

Current rates start \$13.33/ night for a unit at Glacier and go up to \$21.78/ night. Please note these rates will go up 3% in the fall.

How do I pay my rent?

Login to your Star Rez account to pay your License fees (rent) they are due every 2 weeks on Pay day Fridays.

Who is responsible for cleaning the unit?

You and your roommates are.

What do I do if I don't get along with my roommates?

You can reach out to the Wellness Navigators team and they can help you work through any roommate concerns, mental health challenges. We can support all residents in a number of ways.

What items should be prepared to provide?

Cooking utensils, pots, pans, toasters or other small kitchen appliances. All of your own food, cooking and cleaning supplies.

How many properties do you have?

We have 3 different locations, Glacier Lane (5 buildings with about 200 beds in each unit) located on Blackcomb Mountain, this is where most of our residents reside. Brio – 1 building, about 200 beds. Located about a 10 min walk to Whistler Village. Westside – 1 building about 200 beds, located about 10 minute drive to Whistler Village, 5 minute drive to Creekside. It is a 5 min walk to the bus stop, and on the major bus route.

Rental / Retail FAQ's

1. What VRR stands for and what we do?

- a. VRR stand for Vail Resorts Retail .We look after all of our guest's retail and equipment rental needs.

2. How many locations do we have?

- a. In summer we operate 24 retail/rental locations
- b. In winter we operate 45 retail and rental locations

3. What do the shifts look like?

- a. For full time staff, we schedule between 35-40 hours. These are across 5 days a week, at 8 hours per shifts. Our stores operate across a wide range of operating hours that can have shifts placed daily between the hours 7am – 8pm depending on the location.

4. What does the job look like on a day to day?

- a. The job will include working daily helping our guests with their retail and rental needs which can range from selling in our of our branded stores such as the Salomon and North face stores, selling retail and renting valley bikes in our hotel stores or retailing in one of our bike primary stores for summer.

5. What does the season look like?

- a. For VRR, we do not close between winter and summer. We stay open and transition our stores to summer and bike product while we remain open. Our official summer season for VRR is May-October, with peak times being July to August. Crankworx will also be back in Whistler this year, and is running from August 5-15 –this is a huge international bike festival and competition that brings thousands of guests to our resort.

6. What is your time off policy?

- a. Typically we don't allow time off during June-August due to the volume of our operations. Our scheduling platform does enable you to swap shifts with other staff members though, and put shifts up to have covered as well.

7. What is the housing situation like?

- a. We have 3 staff housing locations, two in the Village area and one just south of Creekside. Housing is on a first come, first served basis. We do our best to put everyone into a staff bed that requests it, but cannot guarantee. We will be able to tell you very quickly though what the situation is like, as we are provided a set allocation of beds for our department.

8. Is there a uniform?

- a. Yes! Depending on your store location you will either receive our resort wide standard uniform or a specialty brand uniform in you are in a branded store. This will include 2 shirts, a pair of pants/shorts and a pair of staff shoes.

