



# BAR & RESTAURANT MANAGER

Silver Star Mountain Resort seeks a hands-on performer to fulfill the position of Bar & Restaurant Manager. Individual must be a positive, energetic, connected individual with strong social and motivational skills to achieve sales, profitability and service goals for the area by employing leadership and managerial skills effectively.

## Top four reasons to work at SilverStar:

1. **Flexibility:** we will work with you to create a schedule that works for both the employee and SilverStar, allowing you lots of time to get out and enjoy ski/board/biking/hiking etc.
2. **Networking:** working closely with all Departments and building friendships that will last a lifetime, with both employees and guests.
3. **Growth:** the opportunity to expand your skills and knowledge through training and development. Work in a fast-paced, friendly environment.
4. **Safety:** this has always been our top priority for both our employees and guests. Since the Pandemic we have updated our policies. Please check our COVID-19 Health and Safety commitment link here: <https://www.skisilverstar.com/mountain-info/health-and-safety/>

## Employee Benefits:

As an employee there are many benefits including:

- Free Season Pass
- Free Lift Tickets to all POWDR owned Resorts – COVID-19 Travel Dependent
- Free Staff Bus to and from Vernon
- Free Ski/Snowboard Group Lessons (Winter)
- Employee Health and Wellness Program including EFAP services
- Discounts on Food & Beverage, Rentals, Retail and Repairs
- Family and Friends benefits on Lift Tickets and Accommodation

## Responsibilities:

- Shift scheduling
- Manage employee track, feedback and rewards
- Organize, direct, and deliver a memorable guest and colleague experience
- Monitor revenues, labor, and expenses
- Manage liquor purchasing, control procedures, and inventories
- Negotiate supplier arrangements
- Ensure that cashing out procedures are strictly adhered to and all monies taken to cash office in accordance with agreed procedures
- Comply with health and safety, fire regulations
- Comply with local liquor licensing laws
- Implement a marketing strategy and calendar of events
- Secure various entertainment, contracts, promotion
- Implement and direct a security plan
- Maximize communication with other outlets and departments

- Ensure cleanliness of facility
- Resolve customer complaints, as well as any internal conflict amongst staff
- Visible customer service, ability to step into any position to assist

### **Knowledge, Skills and Abilities:**

- Some post-secondary education preferred, specifically in the Tourism or Food and Beverage
- Minimum 2 years' experience in a leadership experience in a Night Club or Bar
- Good communication and leadership skills
- Flexibility and adaptability
- Conflict resolution
- Ability to work under pressure
- Ability to multi-task
- Excellent organizational skills
- Knowledge of the products, services, sector, industry and local area
- Knowledge of relevant legislation and regulations
- Serving It Right and FOODSAFE
- Able to work weekends and late night

### **Hours:**

- Per week range between 20-40 F/T – hours range from 10am to 1am
- Winter and Summer Seasonal Role
- \$20.00 per hour

### **Possible Future Career Path:**

- General Manager
- Hospitality Director
- Food Service Manager
- Dining Room Manager
- Food Production Manager
- Catering Manager
- Owner / Operator



As our recruitment video says, “Not your ordinary 9 to 5”. We look for applicants that share in our passion for the outdoors and will embrace all that SilverStar has to offer. SilverStar is part of the POWDR Group. POWDR is an Adventure Lifestyle Company® that is locally focused and delivers soulful experiences because that’s what matters to our guests and communities. At SilverStar, we intend to Play Forever. We believe there is nothing better for the soul than to live a balanced life full of adventure, and we believe those in the future should have the same opportunities we have today. To make this happen, SilverStar is committed to doing all we can to protect the environment and enable participation in adventure.

If you care about the environment and are looking for a memorable role that enhances people’s lives while having fun, SilverStar is the place to be.