



Food and Beverage CASHIER

The primary responsibilities of the Food and Beverage (F&B) Cashier position are to maintain helpful customer service, process sales quickly, accurately, and efficiently, and cash register operations.

Top four reasons to work at SilverStar:

1. **Flexibility:** we will work with you to create a schedule that works for both the employee and SilverStar, allowing you lots of time to get out and enjoy ski/board/biking/hiking etc.
2. **Networking:** working closely with all Departments and building friendships that will last a lifetime, with both employees and guests.
3. **Growth:** the opportunity to expand your skills and knowledge through training and development. Work in a fast-paced, friendly environment.
4. **Safety:** this has always been our top priority for both our employees and guests. Since the Pandemic we have updated our policies. Please check our COVID-19 Health and Safety commitment link here: <https://www.skisilverstar.com/mountain-info/health-and-safety/>

Employee Benefits:

As an employee there are many benefits including:

- Free Season Pass (Winter and Summer)
- Free Season Pass for Revelstoke (Winter)
- Free Lift Tickets to all POWDR-owned Resorts – COVID-19 Travel Dependent
- Free Staff Bus to and from Vernon
- Free Ski/Snowboard Group Lessons (Winter)
- Employee Health and Wellness Program including EFAP services
- Discounts on Food & Beverage, Rentals, Retail and Repairs
- Family and Friends benefits on Lift Tickets and Accommodation

Responsibilities:

- Ensure each customer receives outstanding service by mystery shop standards
- Greet customers as they enter Town hall
- Answer phone calls
- Tactfully and pleasantly deal with customers
- Maintain awareness of all promotions and advertisements
- Accurately and efficiently ring on registers and maintain all cash at registers
- Maintain orderly appearance of register area and supplies stocked
- Perform other tasks as assigned from time to time by store management
- Issuing receipts, refunds, credits or change due to customers

Knowledge, Skills and Abilities:

- Experience in a retail environment either in cashier or sales
- A commitment to service, excellence and customer satisfaction
- Skills/Knowledge: Ability to process information and/or merchandise through electronic cash register system
- Ability to communicate with associates and customers
- A strong team player yet still able to work independently with minimal supervision
- Exceptional organizational ability, high attention to detail, and ability to multi-task
- Must be able to work and willingness to work flexible hours including one weekend day and holidays to meet the needs of the business.
- The willingness to learn, be cheerful, with a positive attitude

Hours:

- Per week range between 20-40 hours and must be flexible
- Depending on the establishment operations hours can range from 7am till 8pm
- \$15.20 plus tips

Possible Future Career Path:

- Team Lead
- Manager



As our recruitment video says, “Not your ordinary 9 to 5”. We look for applicants that share in our passion for the outdoors and will embrace all that SilverStar has to offer. SilverStar is part of the POWDR Group. POWDR is an Adventure Lifestyle Company® that is locally focused and delivers soulful experiences because that’s what matters to our guests and communities. At SilverStar, we intend to Play Forever. We believe there is nothing better for the soul than to live a balanced life full of adventure, and we believe those in the future should have the same opportunities we have today. To make this happen, SilverStar is committed to doing all we can to protect the environment and enable participation in adventure.

If you care about the environment and are looking for a memorable role that enhances people’s lives while having fun, SilverStar is the place to be.