



HOUSEKEEPING ROOM ATTENDANT

Housekeeping room attendants provide for the comfort of guests in our hotels, and lodges by ensuring that guest rooms and public areas are clean and properly presented. A housekeeping room attendant promotes a positive image of the property to guests, and must be pleasant, friendly and able to address problems or special requests.

Top four reasons to work at SilverStar:

1. **Flexibility:** we will work with you to create a schedule that works for both the employee and SilverStar, allowing you lots of time to get out and enjoy ski/boardings/biking/hiking etc.
2. **Networking:** working closely with all Departments and building friendships that will last a lifetime, with both employees and guests.
3. **Growth:** the opportunity to expand your skills and knowledge through training and development. Work in a fast-paced, friendly environment.
4. **Safety:** this has always been our top priority for both our employees and guests. Since the Pandemic we have updated our policies. Please check our COVID-19 Health and Safety commitment link here: <https://www.skisilverstar.com/mountain-info/health-and-safety/>

Employee Benefits:

As an employee there are many benefits including:

- Free Season Pass (Winter and Summer)
- Free Season Pass for Revelstoke (Winter)
- Free Lift Tickets to all POWDR-owned Resorts – COVID-19 Travel Dependent
- Free Staff Bus to and from Vernon
- Free Ski/Snowboard Group Lessons (Winter)
- Employee Health and Wellness Program including EFAP services
- Discounts on Food & Beverage, Rentals, Retail and Repairs
- Family and Friends benefits on Lift Tickets and Accommodation

Responsibilities:

- Stock and sort supplies
- Vacuum, clean, dust and polish guest rooms
- Make beds, change sheets, remove and replace used towels and toiletries
- Perform rotation cleaning duties (e.g. steam clean carpets) as required
- Inform the supervisor or manager to any maintenance issues found in guest rooms or common areas
- Inform the supervisor or manager if there are any missing items from guest rooms
- Deliver and retrieve items on loan to guests e.g. iron and ironing boards
- Ensure security of guest rooms and privacy of guests
- Return any found lost property to the front desk for return to guests
- Attend SSMR volunteer functions within the community

Knowledge, Skills and Abilities:

- Physical mobility and stamina required
- Ability to follow instruction
- Detail-oriented
- Professional attitude is required
- Ability to work independently
- Excellent time management skills
- Good communication skills are an asset
- Must be able to multi task
- Good organizational skills
- Criminal Record Check (current within 3 months of employment start date)
- Workplace Hazardous Materials Information System (WHMIS) is an asset – will train

Hours:

- Per week range between 32-40 F/T. Hours range from 8:30am to 5pm
- Winter and Summer Seasonal
- \$16.70 per hour, tips available

Possible Future Career Path:

- Housekeeping Supervisor
- Housekeeping Team Lead
- Housekeeping Manager
- Property Management



As our recruitment video says, “Not your ordinary 9 to 5”. We look for applicants that share in our passion for the outdoors and will embrace all that SilverStar has to offer. SilverStar is part of the POWDR Group. POWDR is an Adventure Lifestyle Company® that is locally focused and delivers soulful experiences because that’s what matters to our guests and communities. At SilverStar, we intend to Play Forever. We believe there is nothing better for the soul than to live a balanced life full of adventure, and we believe those in the future should have the same opportunities we have today. To make this happen, SilverStar is committed to doing all we can to protect the environment and enable participation in adventure.

If you care about the environment and are looking for a memorable role that enhances people’s lives while having fun, SilverStar is the place to be.